

Natural Gas Notifications

CRMU operates our gas system with an emphasis on safety. We are required to design, operate and maintain our underground natural gas pipeline system in accordance with prescribed federal safety standards. In accordance with federal regulations, CRMU is making you aware of certain safety recommendations regarding your underground natural gas system.

Excess Flow Valves

Pursuant to Federal Department of Transportation safety regulations, CRMU is required to notify certain customers of the availability of an excess flow valve that meets the minimum federal performance standards.

An Excess Flow Valve is a device designed to restrict the flow of gas in a customer's natural gas service line by automatically closing in the event that the service line is broken, completely cut, torn apart or otherwise separated, usually caused by some type of digging or excavation. A natural gas service line is the piping from the gas main in the street that carries gas to the customer's meter set and runs underground through the customer's yard.

Should the customer desire installation of this device, the customer must agree to pay all associated costs, including materials, equipment and labor for the installation, including all future maintenance and replacement costs as well.

- Installation of an excess flow valve is not mandatory for existing customers
- CRMU is required to install excess flow valves on all new residential service installations
- An excess flow valve will not protect against the following events:
 - Customer appliance gas leak
 - Small gas line punctures
 - Gas meter set leaks

CRMU makes no express warranty for continued proper Excess Flow Valve operation under any gas system operating conditions.

Customer Piping Responsibility

This notice is to inform customers that have a natural gas line running underground from their gas meter to a structure or a gas-burning appliance:

- CRMU does not maintain the gas piping downstream of the gas meter. This is the responsibility of the customer who owns that piping. If the buried pipe is not properly maintained, it may be subject to corrosion (if the piping is metallic) and/or leakage.
- To ensure the continued safe and reliable operation of these lines, the buried piping should be checked periodically. You (or the building owner) are advised to contact CRMU to assist you in locating and inspecting your buried gas piping. If any unsafe condition is discovered, repairs should be made as soon as possible.